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# How are data/information and sources protected in the European region?

**We don't know if it is working yet – only a few cases**

- Annex13

- Annex19

- EC Regulation 376/2014, highlights,
  - A reporter or a person mentioned in occurrence reports should be adequately protected
  - In addition, the cooperation between safety authorities and judicial authorities should be enhanced and formalised, ….which should respect the balance between the various public interests at stake and which should in particular cover, for example, access to and the use of occurrence reports contained in the national databases.

- By 2020 EC Regulation 373
  - Common requirement for the ANS providers

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Is it sufficient to encourage reporting? Are ATCOs confident enough in existing system/rules?

**Despite improved protection most reporting systems suffer from underreporting**

- Poor results from Safety processes

- You have to report everything

- Too much data with no context – data is context dependent

- Who is drawing the line?

=>          reduced trust in the system

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## What actions, beside legislation, have been or could be taken to encourage reporting?

**Treat people as informants – it is the reporters report**

- Stop tabulating - use a qualitative approach
  - Safety is about collecting multiple perspectives, interactions between system elements. Not one truth.
- Rather than assigning responsibility for causing failures, incident reporting should assign responsibility for improving systems
- Explain Explain Explain

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# Are Annex 19 – Safety Management provisions sufficient? Should more be done at ICAO level?

- Change of Annex 13 – from causes to explanations and introduce multiple perspectives

- Same direction as the EU for protection of data

- ICAO Safety management manual and data shall focus on organisational/system choices and dynamics